



Spacious Apartment Senozece
Senožeče 66 B
SI-6224 Senožeče

Web: www.apartment-senozece.si
E-mail: apartment.senozece@gmail.com
Phone: 00386 31 434 489

TERMS AND CONDITIONS

1. COMPANY DATA

Alen Franetič s.p.

Senadole 1a, 6224 Senožeče

Id. number: 8388288000

VAT number: SI 72789930

IBAN: SI56 0400 1004 8506 876 SWIFT: KBMASI2X

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2. ACCOMMODATION UNITS

Nastanitveni obrat

Spacious Apartment Senozece

Senožeče 66B, 6224 Senožeče

Ajpes RNO 137312

Nastanitvena enota

Spacious Apartment Senozece – apartma s 4 stalnimi ležišči

3. RESERVATION CONFIRMATION AND PAYMENT

If the desired dates are available, the reservation is made based on a written agreement about the details of the reservation (date of the arrival, departure, the price, etc.) with the person responsible. **The reservation is confirmed when the guest pays 30% or more of the total amount of the reservation, and the payment is visible on the bank account of the company Alen Franetič s.p., unless we agree otherwise.** The guest is given a pro forma invoice for the 30% of the price of the whole reservation, which needs to be paid in 2 business days. If 30% is not paid within the time limit, we reserve the right to cancel the reservation.

The rest of the 70% of the whole reservation needs to be paid until 30 days before the first day of arrival. If the whole reservation is not paid for until 30 days before arrival, the guest is notified and asked to pay the rest of



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the 70% immediately. If the remaining 70% is not paid 25 days before the arrival, we reserve the right to cancel the reservation without refunding the prepayment.

In the event that a reservation request is made within 30 days or less until the first day of the reservation, a pro forma invoice for 100% of the total amount is issued, which must be paid within 3 days of the date of issue of the pro forma invoice and before the guest's arrival.

All payments must be made with bank transfer in reference to the pro forma invoice, to the bank account of the company: IBAN: SI56 0400 1004 8506 876 SWIFT: KBMASI2X.

The payment of the tourist and promotional tax is not included in the total amount of the reservation, as its amount is legally determined and may change annually. The payment of the tourist tax must be made before the arrival of the guests, for the entire reservation period. The amount for the payment of the tourist tax is calculated with the final payment for the reservation confirmation. If guests extend their stay, in addition to paying for additional nights, they are also obliged to report and pay the tax for additional stays.

4. CANCELLATION AND NO-SHOW POLICY

Free cancellation is possible up to 30 days before arrival. Changing the reservation until 30 days before arrival is possible only with prior written approval and depending on availability and prices on individual dates. Changing the reservation 30 days or less before arrival is not possible unless agreed otherwise.

If the guest shortens the originally confirmed reservation period 30 days or more before arrival, and an advance payment of 30% of the total reservation amount or more has already been made, the amount for the shortened period is retained, and the remaining amount to be paid is adjusted accordingly. If the guest's advance payment exceeds the total amount of the reservation after the stay has been shortened, the excess amount will be refunded to the guest no later than the end of the stay.

If the guest shortens the originally confirmed reservation 30 days or less until the first day of the reservation, the guest will be charged for the entire originally confirmed reservation period, and the reservation stays valid only for the new shortened period. For the remaining period that guest has cancelled, the reservation is no longer valid.

In the event of a no-show on the first day of the reservation without prior notice of the guest's delay, we reserve the right to cancel the entire reservation. In this case, the guest is not entitled to a refund of any amount already paid. The guest is also not entitled to arrive on later dates within the reservation period, except in cases when the accommodation remains unoccupied and we agree - give written approval.

5. ARRIVAL AND CHECK-IN

The guests must enter all required guest data in the form, which is sent to them by email a few days before arrival. When we receive all the necessary data, the guest receives all the information about check-in via a confirmation email. Check-in is contactless, but we can also arrange check-in in person, if that is possible.



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If more people arrive in the accommodation unit, than was agreed at the time of booking, an additional fee will be charged for these people according to the price list. Additional people may stay in the accommodation unit, if the accommodation capacity of the unit allows it.

The owner does not assume any responsibility for persons who are not checked-in and reported to the owner. Persons who are not registered and still stay in the accommodation units without the knowledge of the owner - are not allowed and are themselves financially, materially and criminally responsible for the registration.

6. HOUSE RULES

Check-in after 17:00, check out until 10:00 am. For an additional charge of 20€ / additional hour, earlier check-in and later check-out are also possible, depending on availability and only with prior written approval.

Smoking is strictly prohibited in the apartment. You can smoke on the balcony and terrace. Please make sure that smoke does not enter the apartment and please dispose of cigarette butts in the ashtray. In case of non-compliance with the rules, a "fine" may be charged - a cleaning fee of 100€.

Parties, are not allowed. Heavy drinking and use of drugs is prohibited.

It is necessary to respect other guests of the accommodation facility and treat them respectfully as you would like them to treat you.

It is forbidden to make excessive noise in the accommodation units. Especially during the night hours from 10:00 p.m. to 6:00 a.m., it is necessary to respect night peace and order – also required by law.

Lock the door when leaving the accommodation unit. We are not responsible for the theft of people's things.

Visitors are allowed only in written agreement with the owner.

You must separate your waste as marked on the trash bins. When the bins in your apartment are full or at the latest at the end of your stay, you must take the waste outside and place it in the bins in front of the apartment. Separation is required by law. If you do not separate your waste, we reserve the right to charge a "fine" of 100€.

Heating and Cooling

In winter / during the heating season, adjust the temperature of the whole accommodation unit using the thermostat located in the living room / dining area - this is for central heating with radiators. In individual rooms, you can regulate the temperature using the radiator valves. Bedrooms can also be additionally heated with air-conditioning units. The temperature in the bathroom can be adjusted independently throughout the year using the thermostat located in the bathroom.

*If you heat the living room or dining area with the air conditioning and the temperature exceeds the temperature set on the thermostat, the central heating with radiators will switch off. It will only turn back on once the room temperature drops below the temperature set on thermostat or if you set higher temperature on thermostat.



When you are not present in the apartment, make sure that:

- Lights are turned off
- Electrical devices you do not need are turned off
- Windows and doors are closed
- In wintertime / heating season: air conditioning is turned off or set to heating at a maximum of 20°C, bathroom heating is set to 20°C, central radiator heating is set to 20°C
- In summer time: air conditioning units are turned off or set to cooling at 24°C or higher

7. PETS

For stay with pets, an additional fee of 15€ /pet is charged for every (started) 2 nights. Dogs & cats are allowed. Exotic & dangerous pets (snakes, spider, frogs, lizzards,...) are not allowed. For stay with other pets we have to give permission.

Guests have to clean after their pets. The pets are not allowed on sofas, beds, chairs, rest chairs and other furniture. It is not allowed to use sheets, blankets or towels for pets. They must not be alone in the apartment.

In case of non-compliance with the rules and if the pets additionally dirty the apartment (leave a lot of hair or stains on the bedding, blankets, dirty the wall, damage the furniture, etc.), we reserve the right to charge additional cleaning costs in the amount of 100€ and compensation for damages (purchase of new bedding, blankets, painting the wall, replacement of furniture, etc.).

8. DEPARTURE/CHECKOUT OF GUESTS

Departure from the apartment is until 10:00 a.m. on the last day of the reservation. For an additional charge of 20€ / additional hour, a later check-out is also possible, depending on availability and only with prior written approval. In case of delay of the agreed time and later departure, a fee of 30€ / each started hour missed will be charged.

When leaving, check all rooms for forgotten things. In case of subsequent shipment of forgotten items, the shipping service, preparation of the package and other related administrative costs will be charged before shipping.

Do not leave garbage and waste in the apartment (garbage bins are placed in front of the apartment), air condition should be switched off, windows closed, dishes should be washed and put in the dish rack or in the dishwasher with cleaning agent and cleaning initiated.

9. CAUSING DAMAGE DURING THE STAY

The guest is obliged to immediately inform the owner about any damage caused during his stay including to the furniture, floor, windows, doors, equipment or to the building itself and its surroundings (e.g. garden,



corridor...). The guest is obligated to pay for any damage and repair cost or costs of new equipment, etc. in cash before the departure.

10. COMPLAINTS

The guest must submit any complaints on the day of occurrence and at the location of the accommodation unit. We do not accept subsequent complaints.

11. PROTECTION OF PERSONAL DATA

In the company Alen Franetič s.p. we act in accordance with the current Act on the Protection of Personal Data and the General Regulation on the Protection of Personal Data (GDPR). We collect and process all personal data exclusively for business purposes in accordance with the law.

We are aware of the high responsibility regarding the handling of personal data, which is why we secure, protect and process all personal data in accordance with current regulations and standards.

12. CARE FOR NATURE AND ECOLOGY

- Our water is drinkable. Let's save the water; close the tap while brushing your teeth, shave, wash the dishes, etc.
- Whenever possible, unplug all electronic devices.
- When we are not in the apartment, we turn off the heating or cooling system (central heating, air conditioners) or set the temperature according to the season.
- If the windows are open, turn off the air conditioning and radiators.
- When we leave the accommodation unit, we turn off all the lights.

Thank you for doing good together for our nature.

We wish you a pleasant stay in our apartment.

Mojca & Alen

Spacious Apartment Senožeče

The general conditions apply from 01.08.2025

Information: +386 31 434 489

Firefighters and ambulance: 112

Police: 113